

Complete User Guide

All six quick guides in a single file.

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01 Account & Getting Started

Sign-up, sign-in, dashboard sections, profile and plan settings.

Tourision runs entirely in your browser; nothing to install. This guide covers everything you need to open your account and get ready for your first tour.

Creating an account

1

Open the sign-up page

Go to app.tourision.com/register or click "Start Free" on tourision.com.

2

Choose your email and password

Enter your email and password twice, then click "Sign Up Free". The free plan includes 1 tour.

3

Go to your dashboard

You are taken straight to the dashboard (Overview). A short onboarding opens on first sign-in; use "Next" to go through it or "Skip".

Signing in and "Remember me"

Sign in at app.tourision.com/login with your email and password. With "Remember me" ticked, your session stays open in the same browser for up to 30 days; you will not be asked for your password after closing and reopening the browser.

Note: In an Incognito/private window the browser deletes all cookies when the window closes, so "Remember me" cannot work there. Use a normal window for a persistent session.

Forgot your password? Use "Forgot Password" on the sign-in screen to receive a reset link by email.

Dashboard sections

- Overview — your tour count, view summary and latest tours.
- My Tours — all your tours; create, edit, preview and share them here.
- Statistics — views, unique visitors, last 30 days and a weekly trend chart.
- Visitors — contacts collected through the visitor form: email, phone, access type and visit count.
- Team and Domains — team members and your own domain (Enterprise plan).
- Settings — Profile & Password, Brand & Appearance, White Label and Plan tabs.

Profile, password and plan

Update your password under Settings → Profile & Password. Your current plan is shown under Settings → Plan. To upgrade, choose the number of published tours with the slider on the tourision.com pricing page and click "Get Started"; payment is processed by PayTR with 3D Secure and your account is updated immediately after payment.

Tip: With annual billing you pay for 10 months and use it for 12 (2 months free). You have an unconditional refund right within the first 14 days.

02 Creating Tours & Project Management

Uploading panoramas, scenes, floor plans, preview and tour management.

Shooting and file preparation

- Shoot with a 360° camera (e.g. Insta360) or your phone's PANO mode.
- Supported formats: JPG, PNG, WEBP and Insta360 .insp files (.insp files upload directly and are stitched automatically).
- For best results use 2:1 (equirectangular) panoramas. Narrow, non-panoramic photos are not accepted.

Tip: On a phone, choose PANO in the Camera app, hold the phone upright and turn slowly a full circle in the direction of the arrow.

Creating a new tour

1**New Tour**

Click "New Tour" at the top left of the dashboard (or My Tours → "Create New Tour") and give your tour a name.

2**Upload Panorama**

In the editor, drag and drop your files onto "Upload Panorama" or pick them with "Select Files". Multiple selection is supported; each file becomes a scene.

3**AI color enhancement (optional)**

For dull or RAW-looking frames, turn on "AI color enhancement" on the upload screen.

4**Arrange your scenes**

Set scene names and order. On Professional and above you can set each scene's starting angle (view direction).

5**Save and Preview**

Keep your changes with "Save" and check what visitors will see with "Preview".

Floor plan

In the editor's "Floor Plan" section upload your floor plan image, assign scenes to floors and click on the plan to place scene pins. Visitors can jump to any point from the plan inside the tour.

Image editing

- Blur: draw over license plates, faces and similar areas to hide them (Professional and above).
- Image filters: brightness, contrast, saturation, temperature and vignette (Professional and above).
- Per-tour logo and size (24–96 px) and background music (Professional and above).

Managing your tours

From each tour card in My Tours you can edit, preview, share and get links. The tour URL (slug) is editable, and you can copy a tour to start a similar venue quickly.

Note: The number of tours you can keep published is limited by your plan. When you reach the limit, upgrade your plan to publish more.

03 Using Hotspots

Scene links, info points and customizing hotspot style.

Hotspots are clickable points that let visitors move through the tour and access information. Tourision has two main hotspot types.

- Scene Link (Go to Scene) — moves the visitor to another scene; used for doors, corridors and room transitions.
- Info Popup (info point) — shows a photo, video and description when clicked; ideal for product details, room features or prices.

Adding a hotspot

1 Choose the mode

In the editor select the hotspot type you want (Go to Scene or Info Popup).

2 Click on the scene

Click the point where the hotspot should appear (tap on mobile).

3 Add the content

For a scene link choose the target scene; for an info point add a title, description, photo or video.

4 Save

Keep your changes with “Save” and try it with “Preview”.

Customizing the look

- Size, 7 shapes, border/fill/accent color and animation options.
- Apply the selected hotspot style to every hotspot in the tour with one click.
- Custom icon image and click sound per hotspot (Professional and above).
- Angle lock: save a horizontal rotation limit.

Tip: On the Enterprise plan, AI scene analysis detects doors and corridors and suggests scene links automatically, a big time saver on large tours.

Good practice

- Place transition hotspots in the middle of doors and corridors, slightly below eye level.
- Keep info-point text short and scannable; one topic per hotspot.
- Consistent colors and shapes across a tour help visitors find their way.

04 White Label, Branding & Team

Brand settings, white label, custom domain and team management.

Brand & Appearance (Professional and above)

Under Settings → Brand & Appearance set the company/agency name, phone and theme color shown in your tours. "Show Logo" displays your company logo inside the tour.

White Label (Enterprise)

Under Settings → White Label you can present your tours entirely under your own brand:

- Logo and company name, brand colors (primary, border, arrow).
- Hide the "Powered by Tourision" badge and add custom CSS.
- Loading screen text and color, welcome screen, logo watermark and nadir logo cap.

Connecting your own domain (Enterprise)

1 Add Domain

In the dashboard go to Domains → "Add Domain" and enter the address you want to use (e.g. tours.yourcompany.com).

2 Add the DNS records

Add the "1. CNAME Record" and "2. TXT Verification Record" shown on screen at your domain provider's DNS panel.

3 Verify

Once the records have propagated, click "Verify". Propagation can take up to 24 hours; when the status is "Active", your tours open from your own address.

Team management (Enterprise)

1 Create a team

Go to Team → "Create New Team" and enter a team name; the creator becomes the Owner.

2 Invite members

Use "Invite Member" to send an invitation by email. The user joins the team after accepting it.

3 Set roles

Admin: can invite members and manage roles · Editor: can edit tours and add scenes · Viewer: view only.

Tip: Agencies and photographers can resell tours under their own brand with white label; for the reseller model write to info@tourision.com.

05 Publishing & Sharing

Publishing, links, QR codes, website embedding and Street View.

Publishing a tour

The “Publish” button in the editor makes your tour public. Links of unpublished (draft) tours do not work, so always publish before sharing. You can hide the tour at any time with “Unpublish”.

Share window

- Tour Link — copy it in one click and add it to emails, WhatsApp or your listings.
- Share on Social Media — share directly on social networks.
- QR Code — use “Download QR Code” to get a high-resolution QR for brochures, business cards and shop windows.

Link types

- Public Link — the link visitors open directly.
- Embed Link — a link optimized for iframe embedding.
- Direct Viewer — opens the tour in full-screen viewer mode.

Embedding on your website

1**Embed Code**

Open the “Embed Code” window from the tour card.

2**Choose a method**

Pick “iframe Embed” (inside the page), “Popup Link” (opens in a window from a button) or “Script Embed”; set “Fixed Size” or “Ratio”.

3**Paste the code**

Copy the code into an HTML area on your site (WordPress “Custom HTML” block, Elementor HTML widget).

Google Maps and Street View (Enterprise)

Publish your tours to your business profile on Google Maps and Street View with your own logo; just pick your business location on the map or by address (GPS).

Visitor form and statistics

Turn on the visitor form to collect contact details from people viewing the tour; entries are listed on the Visitors page. Track views, unique visitors and the weekly trend on the Statistics page.

Tip: Tours automatically show the interface in English to visitors from outside Türkiye, so you can share the same link with international customers.

06 Technical Support & FAQ

System requirements, common issues and support channels.

System requirements

- An up-to-date browser (Chrome, Safari, Edge, Firefox); no extra software or plug-ins.
- Tours work on desktop, tablet and phone; phones use gyroscope motion tracking.
- VR mode works on WebXR-capable headsets (e.g. Meta Quest).

Common situations

- Panorama not accepted → make sure the image is a 2:1 360° panorama; narrow photos are not accepted.
- My shared link does not open → the tour may be a draft; click “Publish” in the editor.
- The image looks blurry → Tourision uses a multi-resolution tile engine up to 50K; the source file must be high resolution.
- Domain will not verify → check the CNAME and TXT records; DNS propagation can take up to 24 hours, then click “Verify” again.
- Asked for my password every time → tick “Remember me” when signing in; sessions do not persist in private windows.

Frequently asked questions

- Which cameras are supported? — Insta360 and any device producing equirectangular 360° images; phone panoramas can be uploaded too.
- Can I try it for free? — Yes, the free plan includes 1 tour; no credit card required.
- Can I cancel? — Anytime; unconditional refund within the first 14 days, no automatic renewal.
- Where is my data? — Data is stored encrypted on cloud infrastructure abroad and backed up regularly; details are in the Privacy Policy.

Support channels

- Email: info@tourision.com
- Phone: +90 850 302 21 43
- Knowledge Base, Training Videos and Help Center: tourision.com/en

Tip: Including the tour link and a screenshot of the screen you are on speeds up the solution.